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U.S. Serial No. 09/827,031

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

PATENT

Applicants:

Boyle, et al.

Docket No.:

40655.1000

Serial No.:

09/827,031

Examiner:

Clement B. Graham

Filed:

April 5, 2001

Group Art Unit:

3628

Title:

INTERACTIVE DEMAND

Confirmation No.:

4847

ie: IV.

MANAGEMENT

PRELIMINARY AMENDMENT

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Commissioner:

Prior to examination of the above-identified application, please enter the following preliminary amendment and consider the following remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 4 of this paper.